SUMAC SECURITY FEATURES

Sumac CRM provides built-in data protection, cloud infrastructure safeguards, and granular permission controls tailored for non-profit and client management organizations.

Regulatory Compliance

- **PIPEDA Compliance:** Meets Canadian federal privacy requirements for safeguarding personal data collected by non-profits and organizations.
- **HIPAA Compliance:** Meets United States healthcare privacy standards for protecting sensitive client and medical information.

Data Protection & Infrastructure

- **AWS Cloud Hosting:** Hosted on Amazon Web Services (AWS) to provide enterprise-grade reliability, physical security, and infrastructure stability.
- **Encrypted Storage:** Utilizes encrypted data storage to protect sensitive records both at rest and in transit.
- **Secure Backups:** Automated and regular database backups protect against data loss.

Access Controls & Permissions

- **Role-Based Access Control (RBAC):** Allows administrators to define specific permissions and restrict access based on user roles.
- **Granular Member & User Permissions:** Customizable user types and console settings let admins hide tabs, buttons, or features from unauthorized staff.
- **Contact Segments & Data Restrictions:** Restricts specific contact records or sensitive client files so only designated personnel can view or edit them.